



## A Stable and Sound Company

Erie Insurance Exchange and Erie Insurance Company—operating entities of Erie Insurance Group—consistently receive Superior ratings by the A.M. Best Company, America's leading authority on insurance company performance.

### What does this mean to you?

The ERIE provides:

- Sound investments
- Expense control
- Adequate reserves
- Underwriting competence

This means, as an ERIE Policyholder, you receive superior protection and excellent service for a fair premium. ERIE's proficient underwriting means your premium dollars are pooled with those of others with similar risks. Your insurance dollars are prudently invested and expenses are carefully monitored to ensure ERIE's funds are sufficient to pay claims when losses occur.

## Our Promise to You

ERIE's motto is "ERIE is Above All in Service.®" We live and do business by the Golden Rule. At Erie Insurance, we treat our customers, our Agents and each other as we wish to be treated—fairly, with kindness and professionalism. You have our word.

## The ERIE Is Above All In Service.®

### For all your insurance needs

Erie Insurance Group offers a broad range of services to meet family insurance needs, including auto and boat insurance and a variety of home and tenant insurance policies. The ERIE also offers a variety of business insurance products to meet the needs of both small and large businesses. Erie Family Life Insurance Company offers a complete line of products to meet individual and business life insurance needs.

**This brochure is not an insurance policy.** The policy contains the specific details of the coverages, conditions, and exclusions. All coverages are not available in all states. Your ERIE Agent can offer you professional advice and answer any questions you may have before you buy.

### Equal professional service

ERIE embraces the principle of "equal professional service," which means that every applicant, Policyholder and claimant receives the high caliber service that is our hallmark. The ERIE does not tolerate unlawful discrimination, and we expect our Agents to adhere strictly to that nondiscriminatory philosophy as well. The ERIE assesses each risk on its own merits and relies on objective underwriting criteria designed to evaluate the nature and extent of each risk.

## We Invite Your Inquiries

### Peterson Insurance Agency, Inc.

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South Bend, IN 46615

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ERIE INSURANCE GROUP  
[www.erieinsurance.com](http://www.erieinsurance.com)

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# A Promise of Service

Erie Insurance Group



Peterson  
Insurance Agency, Inc.

# Our Philosophy and Drive

"To provide our Policyholders with as near perfect protection, as near perfect service, as is humanly possible, and to do so at the lowest possible cost."

## We will provide you with...

- A broad range of insurance products to meet your needs
- Insurance protection from a respected insurer—one of the top auto insurers and one of the largest property/casualty insurers in the nation
- A promise of fair and quick claim service
  - Contact standards, ensuring that you will be promptly contacted—our goal is contact on the day of your report
  - After-hours service—toll free at 1-800-367-3743
  - Language translation service
  - Claims representatives who can provide you with funds for accommodations, food and clothing in the event of an emergency

With ERIE and your ERIE Agent, you get our Promise of Service. We are committed to service; to ensure that you are fully satisfied with your service from Erie Insurance Group.

## Peterson's Promise to You

Peterson Insurance Agency, Inc. is a firm of proven professionals. Our team is comprised of caring and conscientious people, the kind you can depend on. We are committed to maintaining a high standard of excellence in all that we do and to establishing a strong relationship of mutual trust and service with each of our clients.

## We offer you...

- Personal attention
- Friendly service
- Competitive pricing
- An experienced staff of reliable professionals

Agency principal Michael Peterson, CIC, has more than 20 years of experience specializing in auto, home, business and life insurance. He has earned the prestigious Certified Insurance Counselor (CIC) professional designation, as well as a bachelor of science degree in business administration from Indiana University. Michael is an active member of the community, participating regularly in family and local sporting activities.



Michael Peterson, CIC

## Your Own Personal Agent

Erie Insurance Group is solely represented by professional, independent insurance Agents:

- Whether you prefer communication on the web, through e-mail, by phone, or in person... all methods lead to personal service from a friendly, professional Agent.
- ERIE Agents are experienced insurance professionals who can answer your questions and help you make important decisions.
- Our Agents are there when and where you need them—in your town, your community, with convenient hours.
- ERIE Agents provide fast, fair and efficient service, whether it's a proposal for insurance coverage or a claim on your auto policy.
- Your own ERIE Agent will provide you the kind of insurance service you deserve. As a team, The ERIE and its network of Agents work hard to make sure that you are satisfied.



## ERIE's Products and Services Protect You\*

- Auto Insurance
- Homeowners Insurance
- Business Insurance
  - Property and Liability
  - Workers' Compensation
  - Business Catastrophe Liability
- Erie Family Life
  - Permanent Life Insurance
  - Term Life Insurance
  - Annuities & IRA's

\* Not all lines are available in all states.